

# Connecticut Mission of Mercy

Caring for One Another  
Middletown 2010





THE EAST HAMPTON ROTARY CLUB



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## REMEMBERING "UNCLE" RON

### Ronald Kaizer

On June 21, 2010, CTMOM and the entire dental community lost one of our beloved team members to cancer. Ron operated Murray Kaizer Dental Laboratory along with his brother Jerry. For the last 2 years, Ron, Jerry and their entire lab team were unsung heroes of CTMOM providing partial dentures to many patients in need. Ron's skill, generosity, dedication, tireless energy, fun loving and mischievous attitude, hearty laugh, caring heart and genuine smile will be sadly missed by all.

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Randi Sussman, Editor  
 Josephine Bicknell, Associate Editor

# From the Heart

## A Story of Patients & Volunteers

JOSEPHINE BICKNELL  
CTMOM PROGRAM DIRECTOR

There is “something different” about them. You can see it as they walk out the clinic doors. They are grateful and relieved to be out of pain. Some even have a renewed spring in their step. They have regained their self confidence. The “something different” is their smiles.

The patients arrive at the clinic broken and leave with hope and a new smile. They are appreciative of the care that was provided to them and have forgotten the long line and many hours they had to wait. They come from all areas of the state and are of all ages, races and gender. They arrive by car, bus and on foot. For some, this is their first visit to a dentist. For many, it has been years since they received care. And for others, this is a return visit to receive care from familiar faces that helped them in previous years. For whatever reason they have come to the clinic, whether it is the lack of insurance, lack of the means to pay, fear or lack of the confidence to finally see a dentist, they come and they are greeted with a welcome and a smile. They receive cleanings, x-rays, fillings, root canals, extractions, teeth replacements and receive instructions on how to take care of their oral health. This is the beginning of something special. This is a community formed of both dental and non-dental volunteers helping their fellow man. This is the start of making new friendships and renewing old ones. This is “Heart.” This is CTMOM.

The following are two different stories of volunteer experiences that took place at this year’s CTMOM in Middletown. These stories truly capture the “from the heart” feeling. To love what you do and why you do it is something many people have never experienced. Fortunately for me, I will have the opportunity to experience it all over again next year, with “Heart.”

### FROM JERRY:

Will I be back next year? You bet.  
During CTMOM, there is lots of activity and the sound of people talking. Not for one patient, however. Being deaf and waiting at the very end of the line on the last clinic day, she worried that she would not be able to communicate her needs to the staff.



She needed a person skilled in sign language. Would there be one available? She asked for help from a patient escort volunteer. Soon she was brought to the front of the line so that she would be able to have an interpreter with her throughout treatment. After she finished registration and headed to medical triage, she blew me a kiss and said “I love you” in sign language- Wow!!

See you at CTMOM in 2011.

### FROM LINDA:

The lines form in the dark. By dawn, the lines of people wanting to be seen at CTMOM often snake around the building. In an era where we e-mail and Tweet, leave messages on Facebook in an effort to communicate, the experience at CTMOM is up close and personal. It is REAL. Despite waiting for hours, CTMOM volunteers are greeted by patients with smiles, handshakes and a heartfelt thank you. It is humbling. The comments heard are usually variations of “Thank you for doing this” and “God bless you all.” My reply is, “thank you for giving me the chance to help.” I receive more than I can possibly give. What a Joy!!

## Hope:

*The feeling that what is wanted can be had or that events will turn out for the best.*



# Dear Friends,

Having recently completed our third, largest and most successful CTMOM at the Aetna facility in Middletown, it has caused us to take the time to reflect on our history.

It all started in 2004, at a President-Elect Conference at the American Dental Association (ADA) in Chicago, where we were introduced to the Mission of Mercy program. After four years of planning and organizing, a committed group of volunteers put the first CTMOM together. Our first project was held in the old Tolland High School. The clinic was 76 chairs in size and we treated 1,100 patients with 700 volunteers. The following year the clinic was held in a 70,000 square foot facility in New Haven. We increased the number of chairs to 90, treated 1,750 patients with 1,100 volunteers. That now brings us to Middletown and the magnificent Aetna facility. With 40,000 square feet we were able to treat 2,052 patients utilizing 111 chairs and 1,640 volunteers including the America's Mission of Mercy Team, as well as Kansas, Colorado and New Mexico's Mission of Mercy Teams. CTMOM was the largest two-day MOM clinic to date across the country.

This year we were able to gather a large group of dedicated individuals to help us put on a successful clinic. The opportunity to accomplish something and see results from one's personal effort is what keeps our volunteers coming back. Achievements do not have to be enormous to be satisfying. Frequently, a sense of achievement can be felt by evoking a positive reaction from someone a volunteer has helped. Personal growth is among the major rewards and incentives of volunteering. Discovering new skills and capabilities, learning more about yourself and other people, or overcoming personal challenges have

been identified by many volunteers as being part of the CTMOM project.

Volunteering also provides new situations and new environments that people might not otherwise be exposed to. For some volunteers, the human factor is paramount in volunteering.

Making and meeting friends, having social links and the feeling of belonging give volunteers the incentive to continue. There seems to be clear evidence that volunteers seem to feel a great sense of camaraderie, of something shared, even when they have not met before.

You have all helped make CTMOM 2010 the success it was. As in previous years, the patients we served could not have been more thankful and grateful. We received many patient letters, e-mails and phone calls thanking us for taking away their pain and giving them a reason to smile. We also received numerous calls and e-mails from you, our volunteers, thanking us for the opportunity and honor to serve. Now it is our turn to thank all of you for your commitment and effort in helping to serve those less fortunate than us. It is a wonderful feeling to belong to a group of individuals who truly care. As we all know, if we want a better world to live in, it starts with you, me and our communities.

With gratitude and heartfelt thanks, we are dedicating this special CTMOM newsletter to our "CTMOM Family." Without you, there would be no CTMOM! See you next year!

Dr. Robert Schreibman  
CTMOM Co-Chair

Dr. Michael Perl  
CTMOM Co-Chair

Josephine Bicknell  
CTMOM Program Director

# CTMOM from Start to Finish

## Meet Dr. Ernie Spira, CTMOM's Facility Manager

RANDI SUSSMAN  
CONNECTICUT STATE DENTAL ASSOCIATION  
COMMUNICATIONS MANAGER

The Connecticut Mission of Mercy is entering its fourth year and Dr. Ernie Spira, a practicing Periodontist from Glastonbury, has been involved from the start. "I've been lucky enough to help organize the past three CTMOM events, plus experience both the Virginia and Colorado Mission of Mercy," said Dr. Spira. When Dr. Robert Schreiber and Dr. Michael Perl brought the idea of bringing a Mission of Mercy to Connecticut, Dr. Spira jumped on board. "Dentistry has been a great profession to me and I felt it was time for me to give back," explained Dr. Spira. "The program offers a great value and it was something Connecticut needed. It was a natural fit for me."

Before planning the first CTMOM, Dr. Spira joined Dr. Schreiber, Dr. Perl and Carol Dingeldey at the Virginia Mission of Mercy. "Virginia was my first experience working on a Mission of Mercy project," said Dr. Spira. "The impact that the project had on me was astonishing. People line up in the middle of the night to receive free dental care. It is a pretty dramatic sight for such an affluent and wealthy country."

After returning from Virginia, Dr. Spira joined Dr. Schreiber, Dr. Herschopf, Carol Dingeldey and Josephine Bicknell in Colorado for the state's first Mission. "Since the Mission of Mercy project was something I was planning to get involved with, it became important to have those close to me understand what it was all about," said Dr. Spira. With his wife, Diane, and several staff members, including one from Dr. Schreiber's office, joining the rest of the Connecticut Team, everyone received beneficial hands-on experience, which was brought back to the Connecticut Mission. "Many of my staff members are involved in CTMOM today. My Business Manager is a co-lead in the IT area, and she has gotten her daughters and husband involved. My wife is the lead in post-op and one of my hygienists is co-lead for sterilization. Everyone participates in one way or another."



As the Facility Manager of CTMOM, it is Dr. Spira's responsibility to make sure that the clinic facility runs smoothly. This includes, but is not limited to – assisting in the design of the floor plan; ordering the necessary equipment; and making sure all the equipment arrives to the clinic site. "I'm responsible for everything from forklifts, chairs, compressors and much more," explained Dr. Spira. Once the details of the

facility are in place, he spends the two days prior to the Mission receiving deliveries on Wednesday and creating a fully functioning clinic on Thursday. "I'm still amazed at how we are able to take a facility, set up a clinic and be ready to help people in one day. When I look at the clinic on Thursday evening, I am always amazed we were able to accomplish this."

During the event, Dr. Spira serves as a trouble shooter – if there is a light out, he fixes it; if more chairs are needed in an area, he resets that area with additional chairs; if there is a problem with patient flow, he will help with escorting. During CTMOM Middletown 2010 and CTMOM New Haven 2009, Dr. Spira had the opportunity to put his professional skills to use, by providing his periodontal services to patients.

"CTMOM is a very unique program in that the traditional structure of dentistry doesn't exist," explained Dr. Spira. "All the volunteers who participate in the program hold positions of equal importance and the project wouldn't exist without the involvement of everyone. I find that the most remarkable part of the program."

Immediately following the two-day clinic, Dr. Spira's work isn't complete. He leads a crew of volunteers as the entire clinic is taken apart, placed in crates and shipped back to America's Dentists Care Foundation, the national Mission of Mercy organization.

"My ultimate wish is that CTMOM will not be needed," explained Dr. Spira. "However, I don't see that being the case. Therefore, my hope is that CTMOM can expand its presence in the state, potentially developing smaller Mission of Mercy projects throughout the year, integrating with other organizations or maybe go into nursing homes to provide care to our most vulnerable senior population. We are just beginning to understand how and where CTMOM can fit in. It is still a very young program and now that we know we are able to run a successful large clinic, my hope for the future would be to expand and help more of our citizens in need."

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## Partnership:

*The relationship between two or more people, or organizations that are involved in or share the same activity.*

# We All Learned a Great Deal

DR. HENRY ROSENBERG  
CTMOM 2010 VOLUNTEER

On Friday, March 12, 2010, I volunteered at the Mission of Mercy in Middletown. Since then, many emotions have hit me as I reflected on the day I spent there. I remember when I found out that I was assigned to do anesthesia, meaning local anesthesia, since I am unqualified to do IV sedation or general anesthesia, all I could imagine was that I would be giving injections all day. I was a little disappointed because I thought I was not being assigned to the glamour job, restorative dentistry. My receptionist said, "you are going to do the most stressful procedure all day, the thing people hate the most." I kept telling myself that I was there for the patients as I swallowed my pride.

Friday came and I made my way to the Aetna complex in Middletown. As I crossed from the parking garage to the main building, I could already see a line of people that appeared to be a mile long. It was barely 7am. I signed in, found the location where we would be giving local anesthesia and met my co-workers. We were given an L-shaped area behind some curtains and were going to be doing our work in what were basically reception room chairs. We were told to be flexible, but I wondered at 55-years-old how flexible I would need to be working from these chairs. Shortly after I arrived we were hit by a tidal wave of second year dental students from UCONN who were assigned to do local anesthesia. From talking to them, we learned that they had recently been taught how to give injections and had recently passed through the gauntlet of injecting each other. Thirty-four years flew by and painful memories of hematomas and trismus came flooding back. Most of the students had either never worked on a patient or had worked on few patients. Even though third and fourth year students were assigned to help the second year students, there were not many of them and the six of us who were licensed dentists realized we were going to have to act the part of mentors/instructors.

When it finally came time to start treating patients, the students did a tremendous job. They overcame their initial nervousness and uncertainty and performed brilliantly. I mostly had to remind them to check health histories to determine the proper local anesthetic to use and to remember what type of injection to give and where. I was very proud to see that our profession would be in very good hands for the next thirty to forty years. However, it was not the end of their education for the day or mine.

Once the patients came in, beyond treating them, I tried to show the students how to engage a patient, particularly someone you have never seen before. I would notice a Yankees cap or a Patriots cap and after finding out the patient's dental need I would engage them in personal conversation. It did not take much to get them to open up. Most enjoyed and appreciated the distraction of the

casual conversation but most had other things on their minds. I found the patients to be friendly and appreciative but also embarrassed about the state of their dental health. Most wanted to take care of their mouths but had other concerns. We met a woman in her 40's, who had back surgery and needed to use a cane to support herself. She was on Social Security disability and had been trying to sell her house since last June. She had been forced to sell her possessions piece by piece to raise extra money to support her family but was coming close to judgment day. If she could not sell her house within two months she would lose it. She was also forced to give up custody of her children to her ex-husband because in her words, she could no longer afford to feed them. I also met many middle aged men who had lost their jobs and dental insurance and could not afford dental treatment. Their families came first and they simply did not have money to spare for their teeth. One man lost an occlusal amalgam two years ago and during the past two years, decay progressed and he fractured it down the middle, splitting the roots, leaving no option but extraction. I met a man who appeared to be in his sixties, aided by a walker because he had torn tendons in both knees. He had no dental insurance and needed work and appreciated what we could do for him. He was pushing hard in rehab so he could go back to doing what he loved to do- refereeing football games for the youth of Southington. I met many people who were in tears either from pain, anxiety or an overwhelming sense of hopelessness over their situation.

By the end of the day, I could not believe that we could not do more for our fellow citizens. Many people had multiple dental needs but we only had time to treat one or two problems. I was also embarrassed about how I felt going into the day. I was filled with a lot of "I" going into the day. What was "I" getting to do, how come "I" had to help supervise the dental students? As the day ended, I realized that I was lucky to have had the opportunity to work with the students and that it did not matter what I got to do. "I" was not important. The patients were why we were there and long after they forgot who worked on them, they would remember that someone cared enough to help them.

My hope and that of many volunteers was why can't we continue to do something like this more often. Beyond the logistics of such a large event like Mission of Mercy, maybe there is some way we can develop a system where people who are desperate can at least get palliative treatment or maybe some definitive treatment under these circumstances. For now, I will try to do what I can once I get back to my office. For next time I hope I get the opportunity to work with the students again doing local anesthesia. We all learned a great deal.

# We Love to See You Smile



# 2010 Photo Gallery





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Jennifer Cusack	Dr. Dulce Duarte Mercado	Sara Furino	Paulina Gorecki	Krissy Hock	Laura Josephs
Tyler Cusack	Cindy Dubay	Christopher Fuschino	Bruce Gould	Nat Holmes	Larry Joyner
Thomas Cushman	Victoria Dubiel	Dr. Alfred Fusco	Liz Grabowski	Yanina Holovatska	Shirley Judge
Stuart Cutler	Kelly Duda	Elaine Gaetano	Ashley Grace	Timothy Holzhauer	Cieara Juliano
Dr. Joseph Cydylo Jr	Cheryl Duey	Pat Gaffey	Madeline Grant	Amy Honious	Insik Jun
Jean Cyr	Tamika Dukes	Dr. John Gagne	Scott Gray	Dr. Jeffrey Hoos	Dr. Robert Jung
Amy D'Agata	Bethanne Dulany	Lianne Galella	Laura Greco	Hava Hope	Sumi Kagei
Cynthia Dahl	Crystal Dupuis	Natalie Galgano	Steven Greco	Jose Horak	Emily Kaizer
Patricia Daly	Monica Duque	David Galgowski	Margaret Green	Jonathan Horn	Geraldine Kaizer
David Dalzin	Jessica Duquette	Heidi Galgowski	Nicole Green	Kathy Hornish	Hannah Kaizer
Ronald D'Andrea	Dr. Hal Dym	Dr. Kullen Gallagher	Rachel Green	Rebecca Horton	Jerry Kaizer
Tracy Danziger	Anne Dzialo	Andrea Gallant	Tyler Green	Caitlin Howes	Ron Kaizer
Carol Davis	Karen Early	Ricardo Gallardo-Macias	Dr. Randy Greenberg	Mary Hu	Lori Kalinowski
Crystal Davis	Michael Early	Tessa Gallick	Paula Greenberg	Erica Huang	Douglas Kalwat
Dr. Jon Davis	Brittney Easter	Uma Ganesan	Suzanne Gregorczyk	Wanda Hubbard	Nicole Kana
Pat Davis	Catalina Echeverry	Maria Gant	Samantha Gregorio	Carmen Hufcut	Dr. Ross Kaplan
Rachel Davis	Kristin Edgar	Michael Gantos	Dr. Kristy Gretzula	Hannah Hughes	Dr. Abhishek Kapoor
David Day	Pember Edwards	Dr. Michael Garaffa	Molly Griffin	Diana Huizenga	Soyna Kapoor
Christopher De Angeli	Polly Edwards	Taylor Garewski	Jolanta Griffiths	Laura Huling	Stephanie Karavolis
Castelin De Camps	Stephen Edwards	Dr. Joseph Gargano	Nancy Grilley	Barbara Hunt	Sandra Karoll
Wilson De Leon-	Rhonda Egan	Maryjo Gargano	Zachary Grillo	Eun Hur	Dr. Maher Kasabji
Hernandez	Stacey Ehlers	Christopher Gatehouse	Molly Grisham	Senada Huric	Ellen Kask
Dr. John Dean	Donald Eiler	Susan Gatehouse	Gwen Grosso	Julie Hurlbert	Dr. Bina Katechia
Sarina Deangelis	Maria Eiler	India Gates	Nicole Guerin	Melissa Hurlburt	Jessica Katz
Marissa DeCarli	Melissa Elmore	Margaret Gates	Christine Guerrera	Robyn Hurrell	Dr. Norman Katzoff
Alicia Decker	Brittany Emslie	Christina Gaunichaux	Joel Guerrier	Marta Husted	Mandeep Kaur
Dr. William Dedominicis	Claudia Epright	Melissa Gazdik	Jenny Guevara	Karen Hutchins	Kangan Kaushal
Vincent DeFina	Marissa Esposito	Dr. Barry Gelber	Jamie Guite	Dr. Gerald Hyman	Robert Kawecki
Melissa DeGrand	Diane Evans	Dr. Elsa George	Anthony Gulino	Jennifer Hynds	Adi Kedem
Athena Degregoria	Linda Fafafird	Galyna Germanovych	Linda Gullotta	Jennifer Iannuzzi	Charles Keefe
Andrea Dehaas	Dr. Sarah Faith	Gilah Gersten	Lavinia Gunning	Brianna Iaropoli	Matthew Keefe
Marcia Delfini	Laura Falt	Dr. Richard Gesker	Tara Habansky	Joseph Iaropoli	Sean Keefe
Dr. Ronald Delfini	Thatiane Faria	Courtney Gesner	Julia Hadman	Sara Iaropoli	Andrea Kelley
Natalie D'Elia	Kara Farley	Sean Ghassem-Zadeh	Kimberly Hall	Sumaya Ibraheem	Heidi Kelley
Dr. Larry Delibero	Brianna Faustini	Giovanna Giannamore	Jason Halpert	Dr. Ammar Idlibi	Steven Kelley
Angela Dellarose	Carole Fazzina	Bill Gibbs	Olivia Halvorson	Hayden Iglesias	Catherine Kelly
Katelyn DeLucia	Rita Fazzino	Lissette Gil	Robbin Hamilton	Awilda Infante	Edward Kelly
Dr. Carl DeLucia	Dr. Roman Fedorciv	Linda Gilbert	Eric Hanson	Dr. Melissa Ing	Jason Kelly
Laura Demotses	Scott Feigenbaum	Faith Gilligan	Camille Harrington	Kristan J. Ingraham	Meghan Kelly
Deb Denette	Virgencita Felix	Jessica Gillis	Alison Harris	Meridith Inzero	Roberta Kelm
Min Deng	Rebecca Fenner	Marybeth Gilmore	Sarah Harris	Robert Irizarry	Dr. Robert Kennedy
Ann Derbacher	Janice Ferrara	Laura Gilnack	Tracy Harris	Chandra Iyer	Alaina Kessler
Monica Derek	Linda Ferraro	Josie Gionfriddo	Vivienne Harris	Rajiv Iyer	Nabila Khan
Anthony DeRosa	Mallory Ferraro	Dr. Carolina Giraldo	Justine Hart	Gabriel Izraelevitz	Harneet Kharbanda
Barbara DeRosa	Meredith Ferraro	Alexander Girgenti	Chaztity Harvey	LuAnn Izraelevitz	Aditi Khatri
Vipasha Desai	Madeline Figueroa	Alexander Girgenti	Dr. Sheldon Hausman	Thomas Izraelevitz	Galina Kholod
Rose DeSantis	Ruben Figueroa	Alexandra Girgenti	Dr. Olga Hayes	Mikey Izzo	Elena Khramtsova
Dr. Deborah Desir	Kelly Fine	Cynthia Girgenti	Amber Haygood	Eric Jacobs	Suhn Kim
Christine Dibiagio	John Finn	Evelyn Girgenti	Donald Hazard	Gary Jacobs	Emily King
Aurora Dibner	Myrna Finnegan	Sarah Glidden	Tina Hebert	Dr. Robert Jacobs	Jan Marie King
Kateri Dickerman	Jordana Fischer	Sarah A Glidden	Monica Hedling	Michelle Jacovino	Dr. Yiming King
Fred Diggs	Dr. Robert Fish	Krystyna Glowacka	Ashley Heimbuecher	Siobhan Jager	Heidi Kirchofer
Filomena Dileo	Jonathan Fisk	Jamie Godwin	Amy Rose Helayel	Dorothy Jakubiec	Olivia Kitchens
Alcino Dinis	Monique Fitzgerald	Kelley Godwin	Elizabeth Helwig	Dr. Robert Jakubiec	Elizabeth Kittelsen
Connie Dionne	Tiffany Flesichmann	Tajesh Gohel	Sheri Hemmavanh	Leona James	Inese Klavina
Nicholas Dionne	Dane Fletcher	Danny Goldberg	Sarah Hemstock	Melissa Janeiro	Jenna Klemonski
Debra Dittmar	Laura Foran	Ed Goldberg	David Henderson	Stacie Jankowski	Jay Klemundt
Jennifer Dixon	Kathy Ford	Dr. Jonathan Goldberg	Natasha Henderson	Traci Jankowski	Tracy Klepps
Jerry Dodd	Tara Forsythe	Jennifer Goldie	Lauren Henson	Dr. Joseph Jarmon	Erica Knee
Jeffrey Dodge	Michele Fortier	Zack Goldman	Lindsay Herbert	Keats Jarmon	Gabe Knisely
Dr. Jeffrey Dodge	Keith Foster	Louis Golino	Jason Hernandez	Thersa Jarry	Toby Knisely
Dr. Thomas Dolan	Mildred Francis	Enio Gomez	Timothy Hertz	Jennifer Jaskolka	Bobbye Knoll
Elizabeth Dolan	Yvette Francis	Zaneli Gómez-Ocampo	Linda Herzog	Sharixza Jenkins	Erinn Knoll
Colleen Donnelly	David Fraulino	Samantha Gonyea	Leah Hetzel	Jessica Jennings	Evan Knoll
Katherine Donnelly	Faith Fraulino	Esther Gonzalez	Kandree E. Hicks	Brenda Jewell-Swartz	Eric Knowles
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Terri Downey	Simona Fried	Dr. Neil Goodkind	Sue Hilliker	Matthew Jones	Adam Korus
Rachel Driscoll	Cassandra Friedman	Dr. Steven Goodwin	Roberta Hines	Katheline Joseph	Leslie Korus
Dr. Maggie Drozdowski	Barbara Fruci	Brian Gordon	Charley Hnilicka	Naima Joseph	Dr. Paul Korus
Maule					

Crystal Kosman	Lori Lewis	Michelle Marks	Arlene Milio	Sydney Neubieser	Namrata Patel
Dr. Kris Kotsay	Michelle Lewis	Sher Marottolo	Marty Milkovic	Diane Neville	Pinal Patel
Sandy Kovac	Luke L'Heureux	Brian Martin	Annakaye Miller	Sarah Nevin	Rinkesh Patel
Dr. Ken Kowalski	Dr. Carmen Li	Dana Martin	Mary Miller	Renee Newman	Ushma Patel
Marian Krasowski	Dr. Jing Li	Henrietta Martin	Rebecca Miller	Dr. Bruce Nghiem	Carolyn Patenaude
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Kristin Kremer	Kuan-Hung Lin	Sybil Martin	John Mills	Dr. Linh Nguyen	Dominic Patria
Dr. Linda Kronick	Stacy Libiano	Israel Martinez	Connor Milone	Yen Nguyen	Debra Patrician
Malgorzata Krzoz	Zach Librizzi	Raquel Martunas	Dr. Mitch Milone	Nakeysha Nichols	Chris Paulin
Katharine Kubler	Angela Liddell	Stacey Masiulis	Whitney Milton	Katie Nielsen	Marie Paulis
Jillian Kuharski	Ken Liddell	Paige Massey	Erika Minan	Tammie Nielsen	Michelle Pawloski
Lori Kula	Nancy Liddell	Victoria Massey	Dr. Laura Miner	Joel Nieves	Eileen F. Pearce
Bobbi Kulas	Spencer Liebman	Dr. Mehran Massoumi	Kristin Minihan-Anderson	Maribel Nieves	Kalee Peck
Tatyana Kurak	Norma Liistro	Teresa Mastroianni	Rita Mixer	Sou Nigosanti	Courtney Pedersen
Jeena Kuttiyara	Juanita Lilly	Dr. Shari Mathew	Nazly Molina	Jennifer Niles	Laura Pedersen
April Kutzner	Dr. Jing Li	Neftali Matos	Zack Moller-Marino	Carol Nixon	Dr. Amanda Peer
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Carolyn Kuzmin	Dr. Hsung Lin	Mercedes Maurice	Luisa Monteiro	Darriane Noel	Brandy Pelaggi
Dr. Frank Kuzmin	Melissa Lincavicks	Teresa Mayes	Basilia Montesanto	Christopher Noga	Brittney Pelletier
Kathleen Kuzmin	Jason Lincoln	Mabel Maynard	Emily Mooney	Dr. Kevin Norige	Mary Lynn Pelletier
Vinh La	Dr. Ronald Linden	Devin McAfee	Katie Mooney	Nancy Norman	Ocean Pellett
Stefanie Labbe	Monna Lindquist	Sonya McAfee	Laurin Mooney	Dana Northway	Alexandra Penick
Dr. Vincent Labruna	Krishna Lingiah	Anne McAuliffe	Marlene Moore	Melanie Nota	Courtney Perales
Betty Lacasse	Aliza Lipman	Shannon McAuliffe	Dr. Pamela Moore	Amanda Novak	Paola Peralta
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Mary Lachappelle	Shoshana Lipman	Sr. Mary McCarthy	Dr. Ricardo Morant	Amy O'Callaghan	Dr. Dimitri Perdiks
Susan Lackman	Dr. Stephen Lipman	Allison McCormick	Betsy Morgan	Daniel O'Connor	Kaitlin Peretto
Elizabeth LaFlamme-	Tiffany Lisle	Nicole McCracken	Pat Moriarty	Claudia Odiaka	Paula Perez
Baker	Brandon Litwin	Sharon McCreven	Tim Moriarty	Susan Ogden	Dr. Edward Pergiovanni
Dr. David Lamberti	Victoria Liu	Erin McDermott	Tina Moroni	Dr. Thomas Ohlson	Dr. Mary Pergiovanni
Alexez Lamountain	Dr. Mark Longobardi	Susan McDermott	Meaghan Morris	Paul O'Leary	Kayla Perkins
Dr. Jeffrey Lamura	Brenda Lopez	Diane McFarlane	Lori-Ann Morrissey	Dr. Joseph Oleynik	Joseph Perrone
Wayne Lancaster	Dr. Hermela Loulseged	Dr. Walter McGinn	Gail Morrow	Heidi Olson	Lynn Perry
Dr. Steven Landman	Rose Lucas	Debbi McGowan	Marcus Moss	Patrick O'Meara	Mallory Perry
Erika Landry	Elizabeth Lucchesi	Dr. Barry McGuire	Padma Mukherjee	Dr. William O'Meara	Mariah Perry
Joanne Landry	Bianca Luciano	Alicia McIntosh	Marie Mulhall	Dr. Anthony Onofreo	Kristen Perugini
Joan Lane	Heather Ludecke	Shana McIntyre	Kathleen Mullady	Kimberly Oravetz	Tahira Pervaiz
Kathy Lane	Izabela Ludzinska	Randy McKenney	Gail Mullaney	Beenish Orr	Kate Peters
Kathy Langlais	Jacqueline Luginbuhl	Aidan McKinlay	Beverly Mullen	Jennavie Orrell	Nicole Peterson
Samantha Lapenna	Patricia Lyman	Pamela McKinnon	Andrew Muller	Charlton Ortega	Patrick Petit
Douglas Larson	Julia Lyson	Deborah McMahan	Dr. Douglas Muller	Sally Ortega	Angie Petonito
Natasha Larson	Maria MacDonald	Kate McNamara	Melanie Muller	Daynalis Ortiz	Michele Petruzzelli
Sue Larson	Doug MacDonald	Julie McNeish	William Muller	Ginger Ortner	Dianna Pettersen
Stacy Latimer	Donnie Mackeown	Dr. Cynara McPhail	Gail Munson-Morrow	Alexandra Orton	Salvatore Pezzella
Beverly Lawrence	Lilianna Magdzik	Shawn Meehan	Lois Muraro	Cindy Osip	Karen Phillips
Anne Lawrie	Mahmoud Mahmoud	Lori Melanson	David Murljadic	Jim Otwell	Alexandra Picard
Nancy Lawson	Jill Maier	Joel Melendez	Bob Murphy	Cindy Oviedo	Scott Picard
Dr. Michael Lazarus	Nyanda Maille	Beth Melzen	Christopher Murphy	Edward Owens	Sarah Piccolo
Dr. Tam Le	Arleta Majewska	Alex Menard	Deborah Murphy	Eda Ozay	Aniello Picone
Alicia Lebron	Kim Major	Cheryl Menard	Dr. George Murphy	Bruna Paca	Maggie Pidskalny
Renee Leff-Gargano	Maria Malafronte	Gina Menard	Rachel Murratti	Danielle Paciulli	Alexa Piekarski
Kimberly Leffingwell	O'Mayra Malave	Dr. James Mendillo	Cara Murray	Dr. Pradeepa	Ayanna Pierce
Timothy Leffingwell	Philip Maleski	Mary Ann Mendoccha	Dana Murray	Padmanabhan	Melissa Pieterse
Dr. Maryann Lehmann	Dr. Carolyn Malon	Teal Mercer	Lisa Murray	Kelly Palchik	Joan Pilver
Carrie Lempicki	Tenisha Maloney	Todd Mercier	Karen Myers	Elaine Palmese	Joan Pina
Kieran Lenehan	Tania Malveria	Dr. Scott Merkelson	Mark Naccarato	Mackenzie Paluch	Melissa Pine
Tom Lentini	Jennifer Mancini	Jody Merriam	Nabil Nadji	Samantha Palumbo	Rachel Piontak
Dr. Summer Lerch	Rebecca Mancini	Jantrevue Merritt	Jean Nadle	Sandy Palumbo	Victoria Piscatelli
Sharon Letts	Nella Mandeville	Jennifer Merry	Dr. Ronald Nadler	Vicki Pandiscio	Deeanna Pitch
Dr. Jason Leung	Marisel Mandry	Lindsey Meszaros	Anisa Naka	Mary Ann Pangilinan	Dr. Jeffrey Pivor
Elaina Levenson	Rachael Maney	Trina Meyer	Kiranpreet Narain	Brett Pantera	Dr. John Plachtyna
Diane Levesque	Krystal Manjuck	Arthur Meyers	Brindha Natarajan	Dr. Robert Pantera	Krista Ploski
Donna Levesque	Kate-Lyn Manning	Dr. Vincent Michael	Dr. Al Natelli	Dante Paolino	Kevin Plouffe
Dr. Jack Levine	Beth Mantikas	Carly Michaels	Arlene Nathan	Nicole Paolino	Amy Plunse
Seth Levine	Lauren Mantikas	Gina Michaels	Dr. Sheldon Natkin	Melissa Papio	Ann Poissant
Dr. Michael Levinson	Lauren Marco	Dr. Thaddeus Michalski	Sandra Nauzan	Sharyn Parker	Marion Pollack
Bethany Levy	Dr. Michael Margolies	Maggie Mihalakos	Eric Navok	Hillary Parsons	Daniela Polonyova
Marissa Levy	Cholewinski Maria	Brian Mikkelson	Dr. Elena Nazarova	Sallie Pasqualucci	Sarah Poole
Vera Levy	Audrey Marinelli	Lonnie Mikkelson	Meghan Nelson	Joseph Pasquarella	Ewa Popielarz
Ashley Lewis	Joseph Marino	Susan Miklos	Dr. Michael Nero	Marcie Pastormerlo	Michele Potvin-Piecuch
Corie Lewis	Sarah Markham	Patricia Miles	Maria Nesko	Chintal Patel	Jan Poulsen
	Melissa Marks	Beata Milewski	Nikki Nesko	Dr. Nimesh Patel	Kendra Powell

Kristine Parsons	David Roux	Dr. Frank Sessa	Dr. Craig Stasulis	Dr. Glenn Toner	Samantha Wennerberg
Sheralin Presutti	Megan Roux	Katherine Shaffer	Dr. Jessie Stasulis	Ralph Torello	Kc Wenning
Tiffany Prete	Gail Royer	Sayera Shakirova	Gail Steele	Jessica Torre	Donna Wertz
Louise Provenzano	Jessica Rrank	Colleen Shannon	Janeil Stehr	Jenny Torres	Paul Westel
Ashley Pugh	Brenda Ruggiero	William Shannon	Dr. Ira Stein	Victoria Tosi	Bonnie Westlake
Laura Pumphrey	Haley Russenberger	Dr. Eric Shapiro	Lois Steiner	Dr. Gary Toubman	Dr. Brett Weyman
Anna Pycinska	Gloria Russo	Susan Sharkey	Carrie Steinfeld	Liza Touttoulos	Drew Weyman
Jill Quast	Dr. John Russo	Connor Sharnick	Karin Steisel	Lisa Townsend	Michelle Wheatley
Dr. James Quigley	Dr. Marty Rutt	Dr. Maureen Sharnick	Dr. Paula Stern	Heather Trachtenberg	Brienne Whidden
Dr. Alexander Quintner	Michaela Ruzbasan	Linda Shatkyvich	Sarah Stevens	Andy Trinh	Chris White
Dr. Jorge Rabat	Samantha Ruzzutti	Danielle Shaw	Alyssa Stewart	Sharon Troutman	Desiree White
Brenda Rabenold	Cynthia Rybczyk	Porcia Shaw	Amber Stewart	Hyoja Tully	Diane White
Alex Rabkin	Dr. Rocio Saavedra	Dr. Polina Shcherbatov	Dr. Rachel Stockhausen	Alex N. Tumenuik	Sharon White
Julie Radcliffe	Krista Sabo	Dr. David Sherberg	Stephanie Stoddart	Alexander Tumenuik	Jesse White-Frese
Joseph Radziszewski	Kate Sabolesky	Ibrahim Shihadeh	Sandra Stramoski	Anna Tumenuik	Melissa Whiting
Carol Radzunas	Paul Sadowitz	Janice Shimeld	Claire Strand	Natalia Tumenuik	Agnieszka Wichlinski
Dinelia Rafael	Elizabeth Sadowski	Debbie Shofflick	Rachel Stratton	Dawne Turner	Linda Wickman
Muamer Ramic	Jeeraphan Sae-Lao	Jessica Shofflick	Clifford Straub	Jacqueline Tyler	Robin Wilcox
Svetlana Rapoza	Dr. Gita Safaian	Dr. Stuart Shofflick	Nicole Strobel	Viera Uramova	Dr. Arthur Wilk
Dr. Gary Rappaport	Dr. Ann Sagalyn	Andrew Sholudko	Sarah Stroiney	Allison Urbach	Dr. Bridget Willet
Dr. Anatoliy Ravin	Nicole Saladini	Marcin Siczko	Marjorie Stula	Dr. Marianne Urbanski	Suzanne Willette
Heather Ravin	Dr. Varsha Salani	Marie Simard	Franne Subramani	Emily Utset	Karen Sue Williams
Loucindy Raymond	Samantha Salato	Adrianna Simeone	Heather Sullivan	Mercy Utset	Dr. Michael Williams
Caterina Razowski	Natalia Salazar	Dr. Darryl Simms	Virginia Sullivan	Sergio Utset	Shontel Williams
Kathy Redden	Grace Salernao	Katherine Simpson	Hassam Sultan	Atula Vachhani	Casey Williamson
Prajwal Reddy	Kristen Salonia	Yadverinder Singh	Penny Sutter	Sweta Vachhani	Irene Wilson
Jessica Reder	Dr. Michele Salonia	Rachelle Sirois	Phyllis Sutton	Donna Valente	Jessica Wilson
Julie Reed	Maria Salzano	Svetlana Sivokonenko	Caitlin Swallow	Tara Valintas	Mary Windish
Frances Reese	Natalie Salzo	Anne Skarbek	Sajal Swaroop	Carole Valliere	Stella Winslow
Georgia Reid	Dr. Ashkan Samadzadeh	Sara Skrabl	Roseann Syphers	Emilie Van Inwagen	Kimberly Withers
Haylle Reidy	Dr. Jonathon Samburg	Cathy Sliwinski	Dr. Bernice Szafarek	Denise Van Kempen	Dr. Allan Witkowski
Betsy Remes	Melanie Sanches	Cassandra Smallwood	Stefanie Szafarek	Amy-Lynn Vanacore	Jocelynn Witkowski
Brendan Remes	Albert Sanchez	Daryl Smith	Bryan Szewczyk	Emily VanSteenbergen	Debb Wojciulewicz
Brian Remes	Evelyn Sanchez	Heather Smith	Deborah Szewczyk	Lauren Varga	Melissa Wojnilo
Annamarie Renaldi	Natalia Sanchez	Jane Smith	Gary Szewczyk	Roberto Vargas	Sabina Woldolowski
Margarita Restrepo	Katieb Sanders	Karen Smith	Sarah Sziget	Sarah Vargas	Jodi Wolf
Eric Reynolds	Elisia Santa Maria	Michelle Smith	Jane Tait	Jaimie Vassiliou	Kim Wollschleager
Lisa Reynolds	Dr. Michael Santacroce	Miyoshi Smith	Jennifer Talon	Dr. Lisa Veiga	Maria Wolstencroft
Mary Lou Rice	Dr. Gary Santamaria	Dr. James T Smith Jr.	Evan Tandy	Joanne Verallis	Robert Wolstencroft
Sara Richardson	Elizabeth Santangelo	Barry Snape	Lauren Tandy	Patty Veselak	David Woods
Karen Richman	Kelly Santos	Carolyn Snay	Jacquelyn Tanguay	Susan Vickstrom	Amy Kate Woodward
Linda Rigono	Loren Sanville	Briana Sneed	Ramona Tardif	Dr. Ada Vidal	Maura Woodward
Melissa Riley	Christine Saraceno	Dr. David Sobanski	Rita Tata	Nick Vigilante	Paula Work
Nick Riloff	Lisa Sargis	Larisa Sokolson	Nadie Tattrie	Diana Villegas	Lauren Wright
Mabel Rios	Danielle Sarra	Caitlin Solazzo	Dr. Maggie Tauber	Michael Vincelette	Nathaneal Wright
Laurel Risom	Koryn Sarrica	Lexi Solazzo	Deborah Taylor	Jill Vique	Robert Wright
Bruce Ritchie	Nelson Sarro	Stephen Solazzo	Kyndra Taylor	Keith Vinci	Sonya Wulff
Amy Riviere	Nettie Sarro	Jack Solomon	Dr. Thomas Taylor	Nadia Virgile	Anna Wylenczek
Rumla Rizvi	Ellen Satagaj	Yunhee Song	Barbara Taylor-Hatje	Gretchen Vivier	Dr. Jennifer You
Dr. Jamie Roach-Decker	Deborah Savage	Dr. Michael Sonick	Dr. Anis Tebyanian	Sally Voegeli	Catherine Young
Denise Robert	Dr. Peter Sawka	Rebecca Sonick	James Tedford	Tayana Volkov	Wenjie Yu
Ann Robinson	Gail Schaeffer	Brittany Sonnichsen	Sue Tenorio	Vladimir Volkov	Robert Zager
Marc Rocha	Deborah Schettino	Amit Sood	Dr. Sejal Thacker	Arabella Von Walstrom	Ryan Zager
Liz Rodiquez	Pamela Schilling	Lila Sorbo	Dr. Rachna Thakker	Joanne Vozzolo	Jonathan Zahner
Evelyn Rodriguez	Cara Schleede	Jared Sorensen	Sara Thal	Connie Wache	Jerry Zajac
Idamaris Rodriguez	Ann Schmitt	Zofia Soto	Andrea Theriault	Kristie Wahl	Rose Zajac
Ralph Rodriguez	Jennifer Schrader	Crystal Soucy	Dr. Bonita Thibault	Essence Walcott	Sandra Zajac
Anna Rogers	Emily Schramm	Dr. Rodrigo Souza	Rebekah Thibodeau	Tamisha Walker	Anna Zajackowski
Dr. Matthew Rogers	Dr. Gary Schulman	Mary Beth Spaulding	Cathy Thiel	Dr. Vic Wallock	Dr. Donald Zalucky
Sara Rogers	Catherine Schultz	Tery Spiller	Debra Thody	Erin Walsh	Dr. Frank Zarkowsky
Carolina Rojas	Karen Schultz	Nancy Spohn	Nicole Thody	Shannon Walsh	Dr. Qun Zeng
Omaika Rolon	Dr. Alan Schupack	Ben Spoonhower	Lakeshia Thomas	Jeffrey Walter	Elizabeth Zepko
Andrew Ronan	Rachel Schupp	Carl Squitiero	Dr. David Tijerino	Samantha Ware	Dr. Yu Zheng
Jasmine Rosado	Dr. Marc Scoles	Lily St. Louis	Donna Tillbrook	Diane Warner	Jin Zhou
Sandra Rosales	James Seagrave	Larry St. Sauveur	Moriarty Timothy	Regina Waters	Elle Zhu
Dr. Donna Rosen	Amanda Sechow	Laura St. Bernard	Dr. Ian Tingey	Margaret Watson	Xing Zhu
Dr. Fredric Rosen	Milagrosa Seguinot	Lisa St. Bernard	Dr. Craig Tini	Jonathan Weber	Dr. Paul Zimmitti
Dr. Henry Rosenberg	Lynn Seidel	Elizabeth Stagg	Susan Todd-Scott	William Weidner	Vina Zinn
Dr. Sally Rosenberg	Paula Selmquist	Emily Stagg	Karen Toland	Rebecca Weil	Ethan Zukas
Andrew Rosenstein	Joel Sepa	Janise Stanco	Maria Tomei	Rebecca Weir	Nastassia Zukunft
Dr. Allen Rosenthal	Christina Sergi	Ronald Staniszewski	Lisa Tomlin	Dr. Georgia Weld	Jennifer Zysk
Daryl Ross	Christina Serravalle	Amanda Starr	Amy Tompson	Ashley Wengzn	

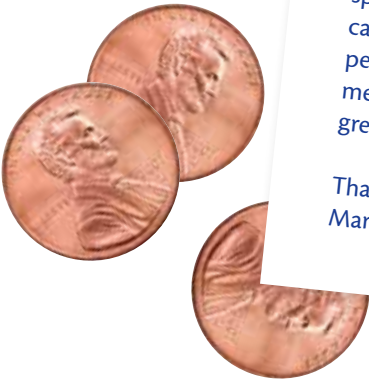


## A Penny for Your Thoughts

### Patients

Thank you for the fine dental care I received Saturday, March 13, 2010. Everything was so well organized and done in decency and order. All of the volunteers were gracious and very helpful. It's amazing how peaceful the whole event was with so many people. Thanks again and God Bless you.

Sincerely,  
Lorraine



I wanted to say thank you to all dentists and volunteers! I desperately needed five teeth out. Thanks to all of you who made this happen. Many people still would be suffering without the kindness of all of you and the companies who sponsored this great event. It's a shame that this can only happen once a year. Where so many people are desperate for dental attention and medical attention in this state, thankfully there is a great group such as you!

Thank you again.  
Margaret

Thank you for such a wonderful experience. Every volunteer treated me with kindness, dignity, concern and respect. I was treated as if I was visiting a private doctor in his office and not just "one of the crowd." Due to the failing economy, the company I worked for hit a rough patch and downsized. As a result, I was let go and have not been able to secure another position. I had severe pain in the front of my mouth and was worried that I would lose my tooth, which would have made it more difficult and embarrassing while job hunting. The doctor and his assistant took great care of me. They saved my tooth and I am out of pain and hope to find a job soon. Thank you again for all your help. I would also like to be able to help as a volunteer with this great program next year.

Collin



### Volunteers

On behalf of the Fones School of Dental Hygiene, thanks for having all of us (final count 71) on Friday! The students are still a buzz about what a great day and positive experience they had, and faculty too! See you next year.

Laurel Risom, RDH, MPH  
Fones Faculty

It was a wonderful experience being part of the program this year. I felt needed. I had a lot of people thanking me for being there and volunteering. I will never forget this 72-year-old man from Waterbury. He was in a wheelchair. He thanked me so many times. He told one of the dentists that that he had no dental insurance and they exchanged cell numbers to see how the doctor could help him. I saw that the doctor was there because he cared. At the end, they even took a picture together. Later that morning, he said goodbye to me, thanking me once again and gave me a kiss on my hand.

Lizzy

### Gratitude:

*A feeling of being thankful to somebody for doing something.*

I have worked with folks disadvantaged in our society almost all of my working life and yet I was so moved by the throngs of people in need of care. Seeing the lines of people waiting for dental care made me think of the lines on the Statue of Liberty, "Give me your tired, your poor, your huddled masses..." and I could only think that this was the tip of the iceberg – how much more need is out there and how many more are suffering?

To everyone who worked on the planning and implementation of this amazing event, I thank you for an awesome experience.

Jesse White-Frese'  
Executive Director  
CT Association of School Based Health Centers, Inc.

I would like to thank you all for welcoming me again into the CTMOM Family this year. It is with a great sense of personal pride and with a full heart that I look forward to serving with you again in 2011.

In this time of personal struggle for so many, it gives a refreshed sense of hope to see so many offering their talents to those in need.

The pains of long hours and heavy labor will soon be forgotten and long lived in my heart will be the memories of cheerful hellos, gracious smiles and jovial camaraderie.

Gratefully yours,  
Chris Comeau  
Service Technician III/Advisor  
Patterson Dental Supply Inc.

Thank you for putting CTMOM together and opening it up to all of us volunteers to do our share. It is an amazing event to participate in and it is so heartwarming to be there. I just put my engine in first gear and went all day. Nothing could stop me. The energy in the building was so high and the smiles from everyone were so sincere. I probably could have gone on for another 11 hours!!! Thank you again for making this happen!

Judy Cook  
Benco Dental

I have had some proud moments in my life -- moments with my family and moments of personal achievement. I have never been so proud in my life to have been given the privilege to be part of what happened this past weekend. We all have to give back and this is the perfect way by doing something you do best....dentistry. To look around and see what our profession could do, come together and "make it happen."

My deepest respect to the people who worked behind the scene, my deepest respect to the visionaries, my deepest respect to all the support people, and my deepest respect to my dental colleagues who gave up their time and did what we do best, "care for people's dental health."

I look forward to being back at it next year.

Most sincerely,  
Dr. Jeffry Hoos

This was my first time volunteering with this group and I must say that I was so impressed with how well it was organized. I must thank you and your group for doing such a wonderful thing for so many people in need. I heard about the program from my friend who had signed me up and was very glad that she did. Everyone was so focused and nice. It was not about the volunteers but the individuals who were coming to receive services. They as well were very thankful and nice. They didn't mind standing in the long lines because they made friends, laughed and joked. No one was rude.

So thank you again. I am still talking about what a rewarding experience it was. Because of my testimony, I have people saying they would like to do it next year.

Pauline



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# 2010 CTMOM Statistics

## GENERAL

Number of clinic days: 2  
Total patients treated: 2,052  
Total value of charitable dental care: \$970,843  
Number of volunteers: 1,640  
Cities, towns, & villages represented: 266

## GENDER & AGE BREAKDOWN OF PATIENTS

Male: 1,099  
Female: 953  
Age 13 and under: 64  
Age 14-20: 108  
Age 21-64: 1,755  
Age 65 and older: 125

## PROCEDURES PERFORMED

Total procedures performed: 8,239  
Oral exams: 2,052  
Prophys (cleanings): 475

Oral hygiene instructions (comprehensive) 677  
Fluoride treatments: 420  
Full mouth debridements: 124  
Periapical x-rays: 1,393  
Bitewing x-rays: 147  
Panoramic x-rays: 384  
Sealants: 84  
Restorative procedures (fillings, ss crowns, re-cement crowns, core buildups, pulp caps): 1,097  
Root canals/pulpotomies: 90  
Extractions/surgical procedures: 1,180  
Partial dentures/relines/repairs: 116

## OTHER IMPORTANT STATISTICS

1121 patients had not received dental care in over 2 years  
1,725 patients did not have dental insurance  
116 patients had some kind of insurance but could not afford the deductible or co-pay  
Return patients from previous CTMOM clinics: 170

